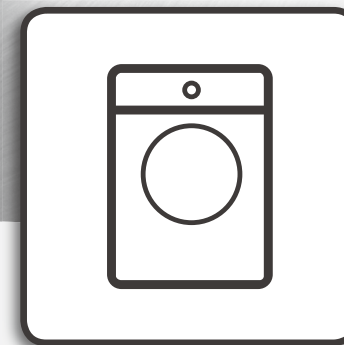


Whirlpool



**Health & Safety, Use & Care, Installation Guide and
Online Warranty Registration Information**

Model : WWPB8502IW

CONTENTS



THANK YOU FOR BUYING A WHIRLPOOL PRODUCT.



Read operator's manual



ISO 7010 W021 : Risk of fire/flammable materials

- Oil-affected items can ignite spontaneously, especially when exposed to heat sources such as in a tumble dryer. The items become warm, causing an oxidation reaction in the oil. Oxidation creates heat. If the heat cannot escape, the items can become hot enough to catch fire. Piling, stacking or storing oil affected items can prevent heat from escaping and so create a fire hazard.
- If it is unavoidable that fabrics that contain vegetable or cooking oil or have been contaminated by hair care products be placed in a tumble dryer they should first be washed in hot water with extra detergent - this will reduce, but not eliminate, the hazard.

SAFETY NOTICE AND PRODUCT INTRODUCTION

SAFETY NOTICE	2~3
INSTALLATION INSTRUCTIONS	4~7
SPECIFICATION SHEET	7
NAME OF PARTS	8
ACCESSORIES	8

OPERATION INSTRUCTIONS

LOCK AND UNLOCK METHOD	9
DOOR	9
INTRODUCTION TO DETERGENT DISPENSER	10
INTRODUCTION TO CONTROL PANEL	11~12
PROGRAMME CHART	13~14
FIRST-TIME AND DAILY USES	15
VARIOUS FUNCTIONS	16~17
HINTS AND TIPS	18
INDICATORS	18

CLEANING, MAINTENANCE AND TROUBLESHOOTING

CLEANING AND MAINTENANCE	19~20
NON-FAILURE CONDITION	20
TROUBLESHOOTING GUIDE	21
AFTER-SALES SERVICE	22

SAFETY NOTICE (be sure to observe)

Before using the appliance, read these safety instructions. Keep them nearby for future reference. These instructions and the appliance itself provide important safety warnings, to be observed at all times. The manufacturer declines any liability for failure to observe these safety instructions, for inappropriate use of the appliance or incorrect setting of controls.

⚠ Very young children (0-3 years) should be kept away from the appliance. Young children (3-8 years) should be kept away from the appliance unless continuously supervised. Children from 8 years old and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge can use this appliance only if they are supervised or have been given instructions on safe use and understand the hazards involved. Children must not play with the appliance. Cleaning and user maintenance must not be carried out by children without supervision. Never open the door forcibly or use it as a step.

PERMITTED USE

⚠ CAUTION: The appliance is not intended to be operated by means of an external switching device, such as a timer, or separate remote controlled system.

⚠ This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments; farm houses; by clients in hotels, motels, bed& breakfast and other residential environments.

⚠ Do not load the machine above the maximum capacity (kg of dry cloth) indicated in the programme table.

⚠ This appliance is not for professional use. Do not use the appliance outdoors.

⚠ Do not use any solvents (e.g. turpentine, benzene), detergents containing solvents, scouring powder, glass or general purpose cleaners, or flammable fluids; do not machine wash fabrics that have been treated with solvents or flammable liquids.

⚠ That the tumble dryer is not to be used if industrial chemicals have been used for cleaning.

⚠ That the lint trap has to be cleaned frequently, if applicable.

⚠ That lint must not be allowed to accumulate around the tumble dryer.

⚠ Do not dry unwashed items in the tumble dryer.

INSTALLATION

⚠ The appliance must be handled and installed by two or more persons - risk of injury. Use protective gloves to unpack and install risk of cuts.

If you want to stack a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify whether this is possible. This is only possible if the dryer is attached to the washing machine by means of appropriate stacking kit available through our After-Sales Service or your specialist dealer.

⚠ Move the appliance without lifting it by the worktop or top lid.

⚠ Installation, including water supply (if any) and electrical connections and repairs must be carried out by a qualified technician. Do not repair or replace any part of the appliance unless specifically stated in the user manual. Keep children away from the installation site. After unpacking the appliance, make sure that it has not been damaged during transport. In the event of problems, contact the dealer or your nearest After-sales Service. Once installed, packaging waste (plastic, styrofoam parts etc.) must be stored out of reach of children - risk of suffocation. The appliance must be disconnected from the power supply before any installation operation - risk of electric shock. During installation, make sure the appliance does not damage the power cable - risk of fire or electric shock. Only activate the appliance when the installation has been completed.

⚠ Do not install your appliance where it may be exposed to extreme conditions, such as: poor ventilation, temperatures below 5 °C or above 35 °C.

⚠ When installing the appliance make sure that the four feet are stable and resting on the floor, adjusting them as required, and check that the appliance is perfectly level using a spirit level.

⚠ If the appliance is being installed on wood or "floating" floors (certain parquet and laminate materials), secure a 60 x 60 x 3 cm (at least) sheet of plywood to the floor then place the appliance on top of this.

⚠ Connect the water inlet hose(s) to the water supply in accordance with the regulations of your local water company.

⚠ For cold fill only models: do not connect to the hot water supply.

⚠ For models with hot fill: the hot water inlet temperature must not exceed 50°C.

SAFETY NOTICE (be sure to observe)

⚠ The washing machine is fitted with transport bolts to prevent any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed. After their removal, cover the openings with the 4 enclosed plastic caps.

⚠ After installation of the device, wait a few hours before starting it so that it acclimates to the environmental conditions of the room.

⚠ Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

⚠ Use only new hoses to connect the appliance to the water supply. The old hose-sets should not be reused.

⚠ The supply water pressure must be in the 0.03-1 MPa range.

ELECTRICAL WARNINGS

⚠ It must be possible to disconnect the appliance from the power supply by unplugging it if plug is accessible, or by a multi-pole switch installed upstream of the socket in accordance with the wiring rules and the appliance must be earthed in conformity with national electrical safety standards.

⚠ Do not use extension leads, multiple sockets or adapters. The electrical components must not be accessible to the user after installation. Do not use the appliance when you are wet or barefoot. Do not operate this appliance if it has a damaged power cable or plug, if it is not working properly, or if it has been damaged or dropped.

⚠ If the supply cord is damaged, it must be replaced with an identical one by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard-risk of electric shock.

CLEANING AND MAINTENANCE

⚠ WARNING: Ensure that the appliance is switched off and disconnected from the power supply before performing any maintenance operation; never use steam cleaning equipment - risk of electric shock.

MATTERS NEED ATTENTION

1.Items that have been soiled with substances such as cooking oil, acetone, alcohol, petrol, kerosene, spot removers, turpentine, waxes and wax removers should be washed in hot water with an extra amount of detergent before being dried in the tumble dryer.

2.Items such as foam rubber (latex foam), shower caps, waterproof textiles, rubber backed articles and clothes or pillows fitted with foam rubber pads should not be dried in the tumble dryer.

3.Fabric softeners, or similar products, should be used as specified by the fabric softener instructions.

4.Remove all objects from pockets such as lighters and matches.

5.WARNING: Never stop a tumble dryer before the end of the drying cycle unless all items are quickly removed and spread out so that the heat is dissipated.

6.WARNING: The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.

7.For appliances with ventilation openings in the base, instructions that a carpet must not obstruct the openings.

8.Exhaust air must not be discharged into a flue which is used for exhausting fumes from appliances burning gas or other fuels.

9. The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the tumble dryer, in such a way that a full opening of the tumble dryer door is restricted.


DISPOSAL OF PACKAGING MATERIALS

The packaging material is 100% recyclable and is marked with the recycle symbol.

The various parts of the packaging must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

DISPOSAL OF HOUSEHOLD APPLIANCES

This appliance is manufactured with recyclable or reusable materials. Dispose of it in accordance with local waste disposal regulations. For further information on the treatment, recovery and recycling of household electrical appliances, contact your local authority, the collection service for household waste or the store where you purchased the appliance. By ensuring this product is disposed of correctly, you will help prevent negative consequences for the environment and human health.

The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection center for the recycling of electrical and electronic equipment.

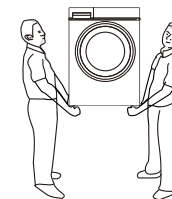
INSTALLATION INSTRUCTIONS

INSTALLATION INSTRUCTIONS

Transport

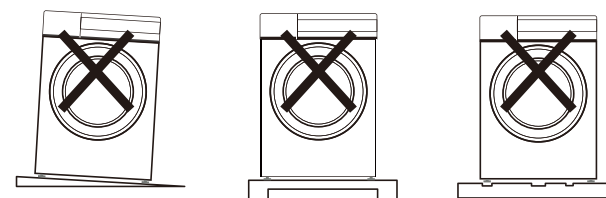
Transport must be handled by two persons.

Two persons should respectively stand on two sides of the washing machine and hold with both hands to transport the washing machine.



Placing the washing machine correctly

The washing machine must be installed on firm, flat and slip proof ground. Do not place the washing machine on carpeted or wood covered floor. It is forbidden to place the washing machine on a ground platform and rack. The washing machine must keep a minimum distance of 10 cm away from the wall or the hard reflector on three sides.



1. On sloping ground 2. On ground platform and rack 3. On uneven ground

Removing transport bolts and base protector

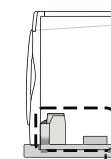
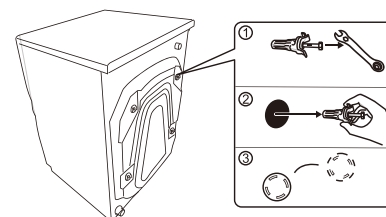
To protect the washing machine during transport, the internal structure of the washing machine is fastened with four transport bolts. All the transport bolts should be removed before use. (If the bolts are not removed, the washing machine will vibrate vigorously, generate loud noises and function improperly during spinning.)

1. Loosen the transport bolts (four pieces) with a wrench.

2. Shake the bolts left and right to pull them out.

3. Align the bolt covers with the original bolt holes and press until they fit.

- Please keep the transport bolts safe. They are necessary to make a move.
- Do not remove the base protector before use, as shown in the figure, or the washing machine will function improperly.



Base protection device

INSTALLATION INSTRUCTIONS

Level adjustment

If installed on an uneven place, the washing machine will generate abnormal noises or vibrations or function abnormally when in use.

The feet of the washing machine (the four feet are all adjustable) can be adjusted by the following method:

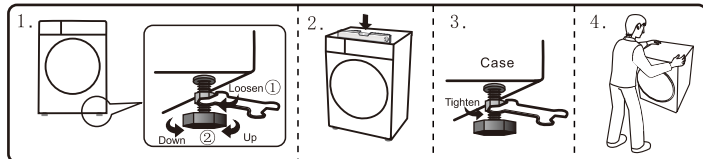
1. Loosen clockwise the locking nuts of the washing machine feet with the wrench and rotate the feet to adjust the height so as to make the washing machine level.

2. When allowed by conditions, use a level meter to check the adjusted state of the washing machine and make calibration when necessary.

Note: all four feet must reliably touch the ground and stand on the ground firmly.

3. Tighten the locking nuts counterclockwise with the wrench to lock the nuts to the bottom of the case.

4. After adjustment, press the diagonal corners of the top cover of the washing machine by a proper force with two hands to confirm that the washing machine is stable.



INSTALLATION INSTRUCTIONS

Connecting the inlet hose

Note : It is recommended to use the provided hose.

How to attach the inlet hose

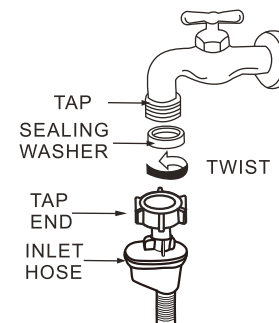
1. Check that sealing washers are firmly seated.

2. Attach the curved end of the hose to the inlet valve of the washing machine.

Tighten the coupling nuts securely by hand.

3. Attach straight end of the hose to the tap. Tighten the coupling nuts securely by hand.

4. Turn on the taps and check for leaks. Tighten the coupling nuts firmly if there is any leakage. If water pressure is strong, close the water tap completely then open it slightly.

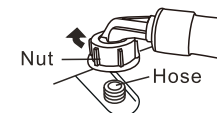


CAUTION:

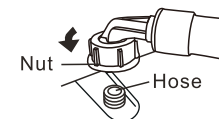
- Do not use water which is hotter than 50°C.
- If your faucet is not suitable, please consult your dealer.

Installing Water supply Hose to the Washer

Turn the nut clockwise till the nut is tight while holding the hose.



Turn the nut counterclockwise after turning the faucet off if you want to detach the water inlet hose.



INSTALLATION INSTRUCTIONS

Connection of drain hose

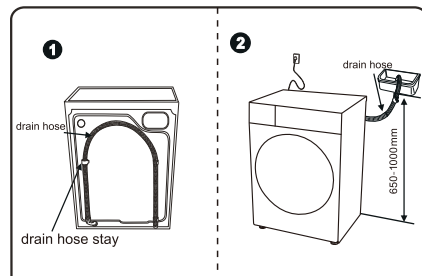
1. When washing machine not in use, put drain hose at back of washing machine.

(as pic 1 shows)

2. When washing machine in use, put drain hose into drainage pond (as pic 2 shows); you can also put end of drain hose into sewer, leaving space between end of drain hose and sewer elbow to avoid difficulty in draining water out of washing machine.

3. Clean filter in pump periodically to keep washing machine working normally.

Note :Do not take off drain hose to avoid machine work problems.



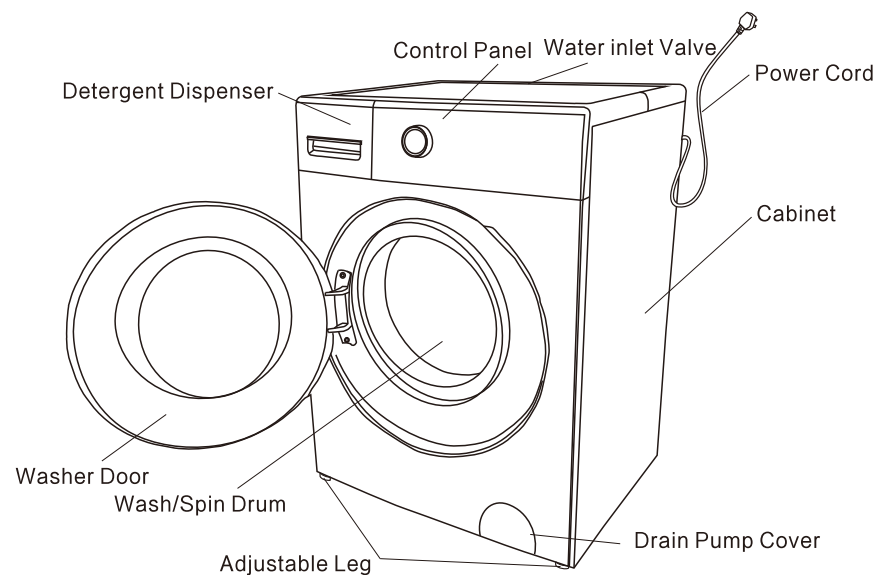
SPECIFICATION SHEET

Model	WWPB8502IW
Washing Capacity	8.0kg
Drying Capacity	4.5kg
Max Spin Speed	1400rpm
Max Current	10A
Rated Voltage	220-240V~
Rated Power	1750W
Rated Drying Power	1500W
Rated Water Pressure	0.03-1.0MPa
Product Dimension (W*D*H)	596*520*820mm
Weight	66kg

NAME OF PARTS

ATTENTION

- We suggest the user to run the Drum Clean Program before the first wash.
- When the machine is not be used for long time, Don't forget to close the water tap and unplug the power plug to avoid any flood and fire disaster.



ACCESSORIES

Instruction manual	Water Supply Hose	Lid (4Piece)	Spanner	U-shape holder	Product Warranty Certificate

LOCK AND UNLOCK METHOD

DOOR LOCK

When the machine is working, the door locks automatically. It can't be opened.

UNLOCK

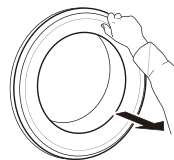
When the machine is working, press the "Start/Pause" button.

The door can be unlocked after inner tub stops spinning.

- If power plug is removed directly or if there is a power cut when the machine is running, the door can't be unlocked automatically.
- If door is opened when the machine is in operation, the foam may spillover. Clean with towel thoroughly.
- The user can't open the door when the machine is running with a high working temperature.
- The user can't open the door when the water temperature is high.

DOOR

To open the door, pull the handle.



To close the door, hold the handle and push so that you can hear it click shut.



INTRODUCTION TO DETERGENT DISPENSER

WASHING POWDER ● DETERGENT

- This compartment is for filling up powder or liquid detergent.
- If powder detergent is being used, please mix with a small amount of water to dissolve the detergent before placing into compartment.

SOFTENER

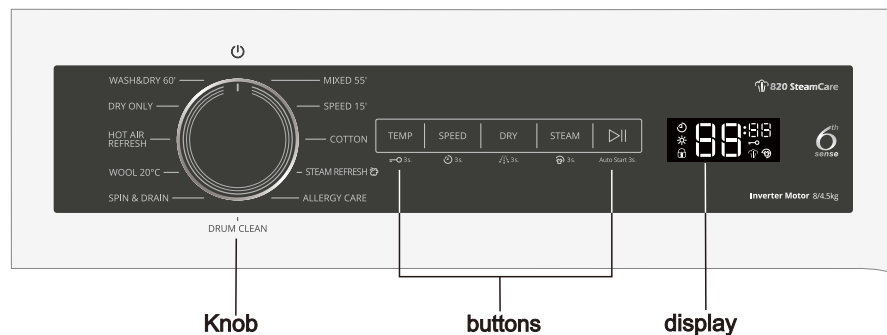
- Please input the softener before washing. It will be injected automatically before last rinse. If using the concentrated softener, please input it after dilution with water accordingly.

PRE-WASH DETERGENT

- Detergent can be poured in this case for pre-washing.
- Recommend to put no more than 20g powder to prevent powder spilled.

- Please use the specified detergent for front loading washing machine.
- Please don't use superfluous detergent. Otherwise it will cause more foam and influence the rinse performance or cause malfunction.
- Please refer to user guide for proper use of detergent and apply according to the clothes type, color, water temperature and soil level.
- Using moderate detergent can have better washing performance and protect the environment.
- Please don't use excess washing powder to prevent remnants on door bellow at end of wash cycle.

INTRODUCTION TO CONTROL PANEL



■ Start/Pause

- Press button once to start and press again to pause.
- Long press 3s will activate Auto Start programme from shutdown mode. The max. load is 8.0kg.



■ Power

- Turn the knob for turning on/off the machine. When the programmes finishes, machine switches off automatically.



■ Programme choice

- Turn the knob to choose a suitable programme according to clothes type and dirt level.

■ Display window

- When power is turned on, it will display the chosen programme time and other functions.
- When machine is in operation, it will display the time remaining.
- When machine breakdown, it will display the error code.

■ Temp button

- Set the washing temperature according to the clothes type.
- The temperature setting range is different among programmes.
- Long press 3s to activate Child Lock function.

INTRODUCTION TO CONTROL PANEL

■ Speed button

- Set the spin speed according to user's requirement.
- The spin speed setting range is different among programmes.
- Long press 3s to activate Delay Finish function, it can be set for up to 24hrs.

■ Dry button

- Select this option for required drying mode and drying time.
- Press this button to activate the desired drying program.
- Long press 3s to set Rinse function, the rinse times setting range is different among programmes.

■ Steam button

- Press this button to activate or deactivate the steam function.
- Long press 3s to activate Freshcare+ function.

PROGRAMME CHART

Programme	Temperatures		Rinse	Max Spin Speed (RPM)	Max Wash Load (kg)	Max Dry Load (kg)
	Default	Range				
MIXED 55'	30°C	❄ -60°C	Default:2 Range:0-6	1400	8	4.5
SPEED 15'	❄	❄ -30°C	Default:1 Range:0-4	1000	2	2
COTTON	30°C	❄ -30°C	Default:2 Range:0-6	1400	7.5	4.5
		40°C	Default:2	1400	8	4.5
		60°C	Default:2 Range:0-6	1400	7.5	4.5
		80°C (Pre-wash)	Default:2 Range:0-6	1400	7.5	4.5
STEAM REFRESH	—	—	—	—	1	—
ALLERGY CARE	60°C	60°C-90°C	Default:3 Range:0-6	1400	4	4
DRUM CLEAN	90°C	90°C	Default:1	800	—	—
SPIN&DRAIN	—	—	Default:0 Range:0-6	1400	8	4.5
WOOL20°C	20°C	❄ -40°C	Default:2 Range:0-6	800	1	—
HOT AIR REFRESH	—	—	—	—	—	2
DRY ONLY	—	—	—	1400	—	4.5
WASH&DRY60'	❄	❄ -30°C	Default:1	1400	1	1

❄ Cold Wash — Not Selectable ● Selectable ★ Default, cannot cancel

Test wash cycle in compliance with regulation AS/NZS 2040.1 and AS/NZS 2040.2:
set programme "COTTON +40°C+1400rpm"

Drying test in compliance with regulation AS/NZS 2442.1 and AS/NZS 2442.2:
set programme "DRY ONLY+ 'A' ".

* The duration of the programme is shown on the display.

Programme Time (h:m)	Dry	Steam	Freshcare+	Programme Description
0:55	●	●	●	For washing lightly to normally soiled garments in cotton, linen, synthetic fibres and mixed fibres.
0:15	●	●	●	For quick washing of small load or lightly soiled garments.
4:48	●	●	●	For washing normally soiled cotton garments. At 40 degree, this is the standard cotton programme and the most efficient in terms of water and energy consumption.
4:48	—	—	—	
1:47	●	●	●	
2:30	●	●	●	
0:30	—	★	—	For refreshing clothing and relaxing fibres. Clothing will be damp once finish. Do not add softeners or detergents.
2:03	●	●	●	For high temperature washable clothing such as cotton and linen.
2:48	●	—	—	For drum cleaning only, using high temperature to sterilize the drum and remove dirt.
0:11	●	—	●	To spin laundry and drain the water.
1:04	—	—	—	Wool garments can be washed using this programme. For best results, use special detergent and do not exceed maximum kg.
0:45	★	—	—	For refreshing clothings and removing bad odours with hot air. Do not add softeners or detegents.
3:13*	●	—	—	For drying without a wash cycle.
1:00	★	—	—	For washing and drying cotton and synthetic fibres quickly.

❄ Cold Wash — Not Selectable ● Selectable ★ Default, cannot cancel

Above data in Programme Chart may differ in your home due to changing conditions in inlet water temperature, water pressure etc. Approximate programme duration values refer to the default setting of the programmes, without options.

6th Sense - the sensor technology adapts water, energy and programme duration to your wash load.

FIRST-TIME AND DAILY USES

First-Time Use

Once the machine has been installed, and before you use it for the first time, run the Drum Clean programme with detergent and no laundry.

Daily Use

1. Preparation of laundry
 - Load the clothes in and close the door.
 - Put the detergent or washing powder into the relevant compartments.
 - Switch on the water tap, connect the drain-pipe, plug the power supply.
2. Switch on the machine.
3. Select the desired programme.
4. Select the desired functions.
5. Press the "Start/Pause" button.
6. When programme ends, the buzzer will sound.

Daily Use of the Wool Programme

- Turn on machine and select the "Wool" programme.

Attention

- Please confirm the wash care label on the clothes before washing.
- When programme ends, please take the clothes out immediately for airing in order to avoid fabric deformation.
- The temperature can't be more than 40°C to avoid spoiling the fabrics.
- We recommend using special detergents for better washing performance.
- Separately wash light colour clothes and dark colour clothes.

VARIOUS FUNCTIONS

Delay Finish Function

Method

- Turn on machine and choose the suitable programme according to user's requirement. Long press 3s the "Speed" button to activate this function and set the desired finish time. Press the "Start/Pause" button to start-up the delay finish function. (Delay time has one hour interval and goes to a maximum of 24 hours.)

Attention

- If user needs to amend the time, please turn off and turn on the machine again to reset.
- After selection, user can still cancel it by turning off the machine.
- Once delay time has been set, wait for around 5 seconds, the set time will be displayed.
- Actual finish time might be different from the set time based on water pressure, laundry load, clothes type, water temperature.

Introduction to Drying Program

Procedure

- Switch on the washer-dryer and select the desired program. Then press the Dry button to select the required drying mode and drying time as follows:
Automatic Drying mode: Press the Dry button until the text "A" shown on display to activate automatic drying.
Customized Drying mode: Press the Dry button to choose the desired time period.
- Press the Start/Pause button to start the cycle.

Attention

- Make sure the water tap is turned on during the drying cycle, to allow water inflow for running final part of the cycle - a cool down period.
- To avoid creases caused by excessive drying, we recommend setting a shorter drying time first. Then add extra Dry Only period when necessary.
- Before running a customized drying cycle, be sure to have undergone the spinning process.
- If there are excessive tangles, twists and knots on clothing, we recommend manually untangling the clothes after spinning cycle ends. Afterwards, continue with the drying cycle.
- For some programs, drying function would not be available.
- The dampness level might be uneven when drying large garments. We suggest adding extra Dry Only period when necessary.
- Under Automatic Drying mode, the drying program cannot be stopped.

VARIOUS FUNCTIONS

Steam Function

Method

- Turn on the machine and choose the suitable programme. Press the "Steam" button to activate Steam function.
- Press the "Start/Pause" button to start washing, during the main wash phase there will be a steam phase added with steam injected into drum, for fabric care using steam.

Attention

- It will be a high temperature and high humidity environment during the steam phase, it is not recommended to put in clothes that is easy to fade colors, dark coloured, or sensitive to temperature such as wool or silk fabrics.

Freshcare+ Function

Method

- Turn on the machine and choose the suitable programme. Long press the "Steam" button 3s to activate Freshcare+ function.
- Press the "Start/Pause" button to start washing, after programme ends there will be an approximate of 6h periodic steam phase with gentle tumbling to inhibit the proliferation of the main bad odour sources inside the machine.

Attention

- You can interrupt this operation at any time by turning off the machine. Wait until cool down before the door can be opened.

Child Protection Function

If machine door is opened before programme starts the machine will activate the child protection function automatically. The door will be locked and motor will be running for a while. Next, the door will be unlocked for a while till working again. If the door is opened during the waiting time, the machine will stop automatically.

Child Lock Function

User can activate the child lock function in order to prevent children from playing with machine during operation. Both the door and programme buttons will be locked automatically. Door will be unlocked once function has been deactivated.

Set/Cancel method

Turn on machine and press "Temp" button for 3 seconds till the buzzer sounds. The child lock function is activated. Repeat steps to deactivate.






HINTS AND TIPS

RULES FOR SEPARATING LAUNDRY

- Fabric type / indications on label (cotton, mixed fibres, synthetic, wool, handwash items)
- Colour (separate coloured garments from whites, wash new coloured items separately)
- Size (wash items of different sizes in the same load to improve washing efficacy and weight distribution in the drum)
- Delicates (place small items – such as nylon stockings – and garments with clasps – such as braziers – in a laundry bag or in a pillow case with a zip).

WASH SYMBOLS ON GARMENT LABELS

The value given in the tub symbol is the maximum temperature possible for washing the garment.

-  Normal mechanical action
-  Reduced mechanical action
-  Much reduced mechanical action
-  Hand wash only
-  Do not wash







CLEAN THE WATER FILTER REGULARLY

- This is needed to prevent the filter from blocking and preventing the water from draining correctly.

SAVING ENERGY AND PROTECTING THE ENVIRONMENT

- Keeping within the load limits indicated in the "PROGRAMME CHART" will optimise energy, water and detergent consumption and reduce washing times.
- Do not exceed the detergent quantities recommended by the detergent manufacturer.
- Save energy by using a 60 °C instead of a 90 °C wash programme, or by using a 40 °C instead of a 60 °C wash programme.
- To save energy and time when washing, select highest spin speed available for the programme to reduce the residual water remaining in the garments at the end of the wash cycle.
- Pretreat any stains with an appropriate stain remover, or else dampen any dried-on stains with water prior to washing, as this will reduce the need to use a high temperature wash programme.
- Wash&dry 60' programme applicable to quick washing and drying of a few clothes with few stains.

INDICATORS

	Child Lock	This indicator will light up: Child lock function activated, all buttons (except for power button) locked.
	Delay Finish	This indicator will light up: Delay Finish function activated.
	Door lock	This indicator will light up: 1. Machine is running a programme. 2. High Temperature in drum. 3. High Water level.
	Dry	This indicator will light up: Dry function activated.
	Steam	This indicator will light up: Steam function activated.
	Freshcare+	This indicator will light up: Freshcare+ function activated.

CLEANING AND MAINTENANCE

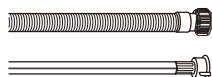
For any cleaning and maintenance, switch off and unplug the washing machine.
Do not use flammable fluids to clean the washing machine.

CLEANING THE OUTSIDE OF THE WASHING MACHINE

Use a soft damp cloth to clean the outer parts of the washing machine.
 Do not use glass or general purpose cleaners, scouring powder or similar to clean the control panel – these substances might damage the printing.

CHECKING THE WATER SUPPLY HOSE

Check the inlet hose regularly for brittleness and cracks. If damaged, replace it by a new hose available through our After-Sales Service or your specialist dealer.
 Depending on the hose type:



If the inlet hose has a transparent coating, periodically check if the colour intensifies locally. If yes, the hose may have a leak and should be replaced.

- Proper cleaning and maintenance can prolong the lifespan of machine.
- Please unplug the power supply during maintenance.

MACHINE BODY

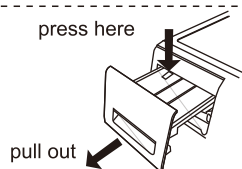
- Please use a soft cloth to clean the body after washing every time. If there is too much dirt, please apply some detergent or soap water on the cloth to clean the body.
- Please don't use water to flush the machine directly.
- Dirty powder, diluent, petrol and alcohol are forbidden for use to clean the machine.

DOOR BELLOW

Please use cloth to clean the bellow after washing every time. If there are dirt, please ensure to remove.

DETERGENT DISPENSER CLEANING

Please clean the detergent box periodically.
 Remove the box and clean it with water.



INLET VALVE CLEANING (RECOMMENDED ONCE EVERY SIX MONTHS)

1. Take out the inlet pipe
2. Take out the lint filter screen
3. Use a toothbrush to clean the lint filter screen and then assemble it again
4. Connect the inlet pipe after cleaning.



DRUM CLEANING (RECOMMENDED MONTHLY)

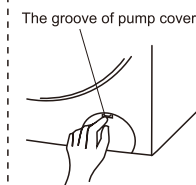
There may be dirt residue resting in the drum after prolonged usage.
 (Attention: please don't put in clothes and detergent when using the Drum Clean programme.)

CLEANING AND MAINTENANCE

CLEANING PUMP FILTER (RECOMMENDED MONTHLY)

1. Insert coin into the groove of pump and press it. The filter cover can be opened.
 Attention: If there is hot water in the machine, please wait for water to cool down before opening the filter.
2. Remove the filter in an anticlockwise direction.
3. Wash the filter with water.
4. Assemble the filter into the pump in a clockwise direction.

Attention: 1. The filter should be assembled tightly in order to avoid water leakage.
 2. Please don't clean the filter when the machine is working.



NON-FAILURE CONDITION

Condition	Possible Reason
Door can't be opened	<ul style="list-style-type: none"> ● Water temperature is too high or power cut. ● Child lock activated.
Peculiar smell	<ul style="list-style-type: none"> ● Due to rubber components, the rubber smell lingers at the beginning.
No water	<ul style="list-style-type: none"> ● Ensure that tap is turned on. ● Ensure water inlet valve filter is not blocked.
Water is being drained during wash cycle	<ul style="list-style-type: none"> ● Too much bubbly detergent.
Remaining time change	<ul style="list-style-type: none"> ● Washing machine will automatically fill water to ensure clothes are evenly distributed. ● The time remaining is calculated based on 15L/min inflow. So according to different water pressure, time will be prolonged or shortened. ● Washing machine will prolong washing time if clothes are not evenly distributed.
Abnormal sound during spinning	<ul style="list-style-type: none"> ● Have the transport bolts been removed? ● Are there hairpin, coins or other foreign objects stuck in the drum? ● Is the machine installed on an uneven place?
Failure to work after power failure	<ul style="list-style-type: none"> ● If machine fails to operate after power failure, turn off and turn on the machine again to recover and reset program.

TROUBLESHOOTING GUIDE

Error Code	Reason	Inspection Factors	Solution
No display	Out of operation	<ul style="list-style-type: none"> Whether the outlet have electricity Whether the plug is plugged in Whether there is a power failure Whether the fuse has blown in the mains plug 	
E11	No water	<ul style="list-style-type: none"> Whether tap is turned on or off Whether filter has any blockage Whether there is water supply or not 	After checking and resolving, press the "Start/Pause" button
E12	Draining failure	<ul style="list-style-type: none"> Whether drain pipe is in the right place Whether drain pipe is too high or low Whether there is blockage in drain-pipe Whether there is blockage in pump filter 	After checking and resolving, press the "Start/Pause" button
H	Door can't be opened	<ul style="list-style-type: none"> Make sure water temperature has cooled down Drying is being paused 	Door unlocks automatically once temperature has dropped to safe range
U3	Spinning function doesn't work	<ul style="list-style-type: none"> Ensure washer is placed stably Avoid overloading with too much clothes Reduce load Avoid rolling blanket up into machine 	Add or remove 2~3 pieces of clothes and press the "Start/Pause" button
U4	Door not closed		Close the door, wait for "Door Lock" light to be activated before pressing "Start/Pause" button to continue
Other code	Alarm		Press "Start/Pause" button to resume operation. If problem persists, contact the service center.

AFTER-SALES SERVICE

BEFORE CALLING THE AFTER-SALES SERVICE

1. See if you can solve the problem by yourself with the help of the suggestions given in the "Troubleshooting Guide" section.
2. Switch the appliance off and back on again to see if the fault persists.

IF AFTER THE ABOVE CHECKS THE FAULT STILL OCCURS, GET IN TOUCH WITH THE NEAREST AFTER-SALES SERVICE

When contacting our After-sales service, always specify:

- a brief description of the fault;
- the type and exact model of the appliance;
- your full address;
- your telephone number.

If any repairs are required, please contact an authorised after-sales service (to guarantee that original spare parts will be used and repairs carried out correctly).

